



Mission, Vision, & Values

At Careficient, we recognize the vital role that healthcare workers play in saving lives and providing quality care. That's why our mission, vision, and values are more than just words. Our EMR system isn't just another software solution; it's your EMR partner for life.

MISSION

At Careficient, we are dedicated to revolutionizing the healthcare landscape by offering an intuitive EMR solution that enables agencies to streamline processes and accelerate growth. Since 2017, we've committed ourselves to designing and developing an EMR system that not only ensures compliance but also fosters agency-wide efficiencies, allowing providers to deliver exceptional care in the home efficiently and cost-effectively. Our goal is to be the trusted partner of choice for agencies nationwide, supporting them in navigating regulatory requirements, automating manual processes, and optimizing workflows, so they can focus on what matters most – providing outstanding care for their patients and cultivating lifelong relationships with our customers.

VISION

To pioneer transformative EMR solutions tailored to the unique needs of home health, hospice, and home care agencies, empowering them to excel in providing quality care while overcoming daily operational challenges.

VALUES

- **Customer-Centric Innovation:** We continuously innovate and evolve our EMR solution to address the evolving needs and challenges faced by home health, hospice, and home care agencies, ensuring they have the tools they need to succeed.
- **Operational Excellence:** We are committed to excellence in everything we do, from product development to customer support, striving to exceed expectations and deliver superior value to our clients.
- **Integrity and Compliance:** We uphold the highest standards of integrity and compliance, ensuring that our EMR solution meets all regulatory requirements and safeguards patient data with the utmost care and confidentiality.
- **Collaboration and Partnership:** We believe in the power of collaboration and partnership, working closely with our clients to understand their unique needs and challenges and co-creating solutions that drive mutual success.
- **Continuous Improvement:** We are dedicated to continuous improvement and learning, soliciting feedback from our clients and leveraging insights to enhance our EMR solution and deliver even greater value over time.
- **Clinician-Centered Expertise:** Our EMR system is meticulously crafted by a team of experienced clinicians, ensuring that it not only meets but exceeds the unique needs and workflows of healthcare professionals. By incorporating firsthand clinical expertise into the design process, we create an intuitive and efficient solution that enhances usability and empowers clinicians to deliver exceptional care.